

TEPPANYAKI
JAPANESE RESTAURANT

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TERMS AND CONDITIONS

Thank you for reserving your table at Teppanyaki Restaurant.

Your booking is for a maximum of 1 hour and 45 minutes from your booking time, after which you are welcome to retire into the bar area to enjoy the rest of your evening, should we have available space.

To confirm your booking fully, we require a deposit of £30.00 per guest. This is due in 1 day unless your booking is today, in which case, payment is due straight away. Please note, your booking is not fully secure if the deposit is not paid.

To pay, please click on the green "Pay Now" button on the email which will take you to a secure online payment page.

Alternatively, you can make a payment by cash or card in person at the restaurant. The amount paid will then be deducted from your bill on the day of your visit.

Should you wish to cancel or amend your booking, you can do so by calling 0113 245 3345 or please email us at info@teppanyakileeds.com

BY PAYING YOUR DEPOSIT, YOU AGREE TO THE FOLLOWING TERMS AND CONDITIONS:

The date and time of your booking has now been confirmed by Teppanyaki. If you would like to change these, you are advised to contact a member of staff at your earliest convenience.

In the event that you expect to arrive late, you are advised to contact us as far in advance as possible. By arriving late to your booking, your dining experience may be cut short due to later bookings.

Should you arrive more than 10 minutes late, we may not be able to give you the full Teppanyaki experience and in some cases, your booking may be forfeit.

All tables are subject to a 10% optional service charge which is shared between the restaurant, kitchen and bar staff.

All reservations are provisional prior to receiving a deposit of £30 per person. This is payable by clicking on the "PAY NOW" button to pay by card online OR can be paid in person at the restaurant.

The deposit must be paid at least 1 day after making the provisional booking. If this is not paid within this timeframe, Teppanyaki reserves the right to automatically cancel your reservation.

The deposit paid will be fully deductible from the final bill on the evening, subject to 72 hours' notice regarding any guests who will not be attending on the evening. If we do not receive this minimum amount of notice, the deposits will become non-refundable for those guests who do not attend.

- Any deposits taken are non refundable within 72 hours of your booking.
- To ensure that you do not lose any of your deposit, please let us know if there are any changes to the numbers of your party as soon as possible and if we are able to resell the seats, we will be happy to refund £30 per seat that we are able to resell.
- In the event of a no show, the deposit will not be refundable.
- In the event of a partial no show, £30 per no show head will be non refundable.